Benjamin Ty Kelley

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Technology Leader in IT, Security, Identity, and Cloud

PROFESSIONAL SUMMARY

Strategic IT leader with a track record of driving digital transformation, operational excellence, and secure scale in high-growth SaaS environments. Experienced in shaping enterprise strategies across AI enablement, identity governance, endpoint management, cloud infrastructure, and internal tooling. Partner closely with executives and cross-functional leaders to align technology with business growth, delivering measurable outcomes. Skilled at leading both managers and individual contributors while remaining hands-on in building and automating when needed. Trusted to brief executives and clients on security posture, integrate security into development workflows, and architect resilient systems on platforms including Okta, CrowdStrike, and Google Workspace. Recognized for strengthening security, streamlining incident response, improving vulnerability management, and establishing AI guardrails that enable innovation without compromising safety.

EXCEPTIONAL ACCOMPLISHMENTS

Secured $10M Series A Investment
Produced investor materials at Enexor BioEnergy that directly led to funding, accelerating growth and product development.

Delivered FDA-Authorized Ventilator in 6 Months
Co-led development at Enexor Health Systems, achieving FDA Emergency Use Authorization during COVID-19 shortages.

Built Fortune 500–Grade IT Infrastructure
Transformed Built Technologies' IT into a fully automated, enterprise-scale environment with IAM, Zero Trust, MDM, and AI-driven workflows.

Launched "Built Bot" IT Automation Platform
Built a custom Slackbot automating device replacements, approval workflows, joiner/leaver alerts, and patching—reducing IT workload and enhancing UX.

EXPERTISE

Identity & Access (Okta, Entra) | Cloud & Data Security (AWS, GCP) | IT Foundations (MDM, ITSM) | GRC (SOC 2, Audit Automation) | Automation & AI Enablement (Workflows, APIs) | Executive & Board Communication

PROFESSIONAL EXPERIENCE

Built Technologies   **January 2023 - Present**
Manager, IT

Lead IT Engineering, Help Desk, and Facilities functions, driving operational excellence, automation, and secure service delivery for a global SaaS company with 300+ employees. Oversee enterprise identity, endpoint, and workplace technology domains, while partnering closely with Security, Risk, Compliance, Finance, and People Ops to ensure IT scales with business growth.

- Architected migration from JumpCloud to Okta, consolidating 200+ applications under SSO, enabling SCIM provisioning, implementing passwordless login, and establishing JML lifecycle automation.
- Designed and deployed Okta Workflows and custom API automations that delivered 1,900% efficiency gains, cutting tickets, accelerating remediation, and driving seven-figure annual savings across IT operations.
- Implemented AWS/GCP guardrails, JIT access, secret rotation, and workload identity, aligning cloud access with Zero Trust principles and SaaS customer requirements.
- Enabled SOC 2 audits with zero exceptions by automating evidence collection, centralizing policy frameworks, and managing risk register and customer security reviews.

- Consolidated endpoint governance with Kandji (macOS) and Intune (Windows), introduced BYOD MDM, and deployed temporary privilege elevation to balance autonomy with compliance.
- Established ITSM practices with Jira Service Management and a centralized CMDB (Atlassian Assets), formalizing change management and service delivery across functions.
- Reduced incident MTTR and elevated IT as a strategic enabler by mentoring/promoting team members, embedding an automation-first culture, and improving workplace tech through Robin deployment, Google Workspace governance, and AI guardrails.
- Directed IT vendor portfolio and renewals, optimizing spend while ensuring compliance and business continuity.

Enexor (BioEnergy & Health Systems)   **May 2019 - January 2023**
Manager, Innovation & Technology

Reported directly to the CEO at a 12-person startup (scaled to 50 employees), progressing from Business Analyst to Manager, Innovation & Technology while expanding scope from financial modeling to enterprise IT ownership and technical product leadership. Owned IT infrastructure, product innovation, and regulatory execution across both clean energy and health ventures.

- Architected and operated a secure IoT network designed to manage thousands of distributed energy assets and partnered with Google Cloud to develop ML workflows for predictive maintenance and reliability.
- Built internal IT from the ground up, including identity (Entra), HRIS, corporate network (802.1X, IDS/IPS), and SaaS stack; implemented onboarding workflows that improved lifecycle accuracy and efficiency.
- Co-led design and FDA authorization of an emergency ventilator in just 6 months, deploying to hospitals nationwide during COVID-19 shortages.
- Produced investor and client materials that secured a $10M Series A investment, directly influencing growth strategy and product credibility.
- Acted as CEO's strategic advisor, engaging with Fortune 500 clients (Google, Marriott, etc.) and shaping product direction and go-to-market strategy.

CERTIFICATIONS

Certified Professional (Okta), Certified Administrator (Okta), Certified Workflows - Specialty (Okta), Security Pro (CompTIA)

EDUCATION

Bachelor of Business Administration - Information Systems, 2019
Abilene Christian University, Abilene, TX

ADDITIONAL LEADERSHIP

Abilene Christian University   **May 2018 - May 2019**
Student Body President

Elected student body president, leading an executive cabinet and driving governance initiatives at a top-tier private university.

- Led an 8-person executive cabinet and passed 28 pieces of legislation, shaping policy and directly improving student life.
- Managed a $300K+ budget, cutting disbursement errors by 80% through the design of a transparent allocation system for 100+ organizations.
- Drove a 3x increase in engagement by publishing formal progress reports and launching record-setting participation initiatives.