

Benjamin Ty Kelley

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Technology Leader in IT, Security, Identity, and Cloud

PROFESSIONAL SUMMARY

Strategic IT leader with a record of driving digital transformation, operational excellence, and secure scale in high-growth SaaS environments. Experienced in shaping strategies across responsible AI adoption, identity governance, endpoint management, cloud infrastructure, and internal tooling. Partner with executives and cross-functional leaders to align technology with business growth and deliver measurable outcomes. Skilled at leading both managers and individual contributors while staying hands-on in building and automating when needed. Trusted to brief executives and clients on security posture, integrate security into development workflows, and architect resilient systems on platforms including Okta, CrowdStrike, and Google Workspace. Recognized for strengthening security, streamlining incident response, enhancing vulnerability management, and championing responsible AI adoption that enables innovation without compromising safety.

EXCEPTIONAL ACCOMPLISHMENTS

Secured \$10M Series A Investment

Produced investor materials at Enexor BioEnergy that directly led to funding, accelerating growth and product development.

Built Fortune 500–Grade IT Infrastructure

Transformed Built Technologies' IT into a fully automated, enterprise-scale environment with IAM, Zero Trust, MDM, and AI-driven workflows.

Delivered FDA-Authorized Ventilator in 6 Months

Co-led development at Enexor Health Systems, achieving FDA Emergency Use Authorization during COVID-19 shortages.

Launched “Built Bot” IT Automation Platform

Built a custom Slackbot automating device replacements, approval workflows, joiner/leaver alerts, and patching—reducing IT workload and enhancing UX.

EXPERTISE

Cybersecurity Leadership | IT Strategy | Identity & Access (JML, PAM) | Zero Trust Architecture | Incident Response & Vulnerability Mgmt | GRC (SOC 2, GDPR, ISO) | Cloud Security (AWS, GCP) | Endpoint Mgmt (Intune, Kandji) | Automation (Okta Workflows, APIs) | Disaster Recovery & Business Continuity | Executive Communication

PROFESSIONAL EXPERIENCE

Built Technologies

January 2023 - Present

Manager, IT

Lead IT Engineering, Help Desk, and Facilities, driving operational excellence, automation, and secure service delivery for a global SaaS company with 300+ employees. Oversee identity, endpoint, and workplace technology while partnering with Security, Risk, Compliance, Finance, and People Ops to ensure IT scales with growth.

- Architected migration from JumpCloud to Okta, consolidating 200+ applications under SSO, enabling SCIM provisioning, implementing passwordless login, and establishing JML lifecycle automation.
- Designed and deployed Okta Workflows and custom API automations that delivered 1,900% efficiency gains, cutting tickets, accelerating remediation, and driving seven-figure annual savings across IT operations.
- Implemented AWS/GCP guardrails, JIT access, secret rotation, and workload identity, aligning cloud access with Zero Trust principles and SaaS customer requirements.
- Enabled SOC 2 audits with zero exceptions by automating evidence collection, centralizing policy frameworks, and managing risk register and customer security reviews.

- Consolidated endpoint governance with Kandji (macOS) and Intune (Windows), introduced BYOD MDM, and deployed temporary privilege elevation to balance autonomy with compliance.
- Established ITSM practices with Jira Service Management and a centralized CMDB (Atlassian Assets), formalizing change management and service delivery across functions.
- Reduced incident MTTR and elevated IT as a strategic enabler by mentoring/promoting team members, embedding an automation-first culture, and improving workplace tech through Robin deployment, Google Workspace governance, and AI guardrails.
- Directed IT vendor portfolio and renewals, optimizing spend while ensuring compliance and business continuity.

Enexor (BioEnergy & Health Systems)

May 2019 - January 2023

Manager, Innovation & Technology

Reported directly to the CEO at a 12-person startup (scaled to 50), progressing from Business Analyst to Manager, Innovation & Technology while expanding scope from financial modeling to enterprise IT ownership and product leadership. Owned IT infrastructure, innovation, and regulatory execution across clean energy and health ventures.

- Architected and operated a secure IoT network designed to manage thousands of distributed energy assets and partnered with Google Cloud to develop ML workflows for predictive maintenance and reliability.
- Built internal IT from the ground up, including identity (Entra), HRIS, corporate network (802.1X, IDS/IPS), and SaaS stack; implemented onboarding workflows that improved lifecycle accuracy and efficiency.
- Co-led design and FDA authorization of an emergency ventilator in just 6 months, deploying to hospitals nationwide during COVID-19 shortages.
- Produced investor and client materials that secured a \$10M Series A investment, directly influencing growth strategy and product credibility.
- Acted as CEO's strategic advisor, engaging with Fortune 500 clients (Google, Marriott, etc.) and shaping product direction and go-to-market strategy.

CERTIFICATIONS

Certified Professional (Okta), Certified Administrator (Okta), Certified Workflows - Specialty (Okta), Security Pro (CompTIA)

EDUCATION

Bachelor of Business Administration - Information Systems, 2019

Abilene Christian University, Abilene, TX

ADDITIONAL LEADERSHIP

Abilene Christian University

May 2018 - May 2019

Student Body President

Elected student body president at a top-tier private university, representing 5,000+ students and leading governance alongside an executive cabinet and student senate.

- Directed a constitutional convention that restructured student government into three distinct branches (executive, legislative, judicial), securing broad student body approval for lasting organizational reform.
- Doubled legislative output over the prior administration and influenced campus policies and initiatives while managing a \$300K budget and introducing a new allocation system that reduced disbursement errors by 80%.
- Launched five first-year initiatives — including Join Week — that delivered record-setting student engagement and participation across campus organizations.